

Frequently Asked Questions

We have a mixture of skiers and snowboarders in our party, does that matter?

HPG can cater for mixed disciplines in a tour. The suitable terrain will be selected by the HPG guide.

I have my own avalanche equipment, can I use mine?

You are more than welcome to use your own avalanche safety equipment on our tour. If you bring your own gear please check the battery level for your equipment prior to the tour. You must have digital beacon to participate in the tours.

Will we go out of the gates?

Niseko United Backcountry Gates are managed by ski patrol, and their opening depends on weather and snow conditions. If the gates are closed, HPG tour will take place within the resort boundaries. Our guide will still be able to take you to some of best off-piste terrain available inside resort area.

Is there room for any ski touring or split-boarding?

HPG specializes in lift access backcountry tours at Niseko United, which do not use touring equipment (touring skis or split-board).

Do I need powder specific skis or snowboards?

If you have come exclusively for the backcountry in Niseko, we recommend a powder ski/snowboard. You will struggle if your snowboard has a regular camber and a freestyle stance setup. If you wish to be guided within the resort boundaries, then regular skis/boards are fine.

What level of skill is required?

To enjoy the most, we highly recommend that the guests should at least be confident on black slopes & have experience riding powder and trees. If nervous or would like a refresher, we also recommend a lesson with NISS prior to the tour.

What happens if there is no fresh snow?

With many years of experience in Niseko, our guides are often able to find those powder stashes many days after snowfall. In the event that a tour is not possible HPG will contact you directly and arrange to either reschedule the tour or offer you a full refund.

